

Warranty for Woodland Harvest Wood Venetians and Heartland Woods

Lafayette Venetian Blind, Inc. warrants to the original purchaser that its Wood Venetians and Heartland Woods products, properly installed and maintained in the window or door for which they were made in a residential dwelling, will be free from defect in materials and workmanship for the lifetime of the venetians/blinds from the date of sale to the original purchaser. The finish is warranted for a period of three years from the date of sale.

The obligation of Lafayette Venetian Blind, Inc. and its designated retailers is limited to repair or replacement of the venetians/blinds or components found to be defective in material or workmanship under normal use when the product is returned to Lafayette Venetian Blind, Inc. at the expense of the original purchaser. Repairs will be made with like or similar parts.

To obtain warranty service, contact the dealer from whom you purchased the product. The dealer will work with Lafayette Venetian Blind, Inc. to promptly repair or replace any defective parts or components without charge. Warranty claims must be accompanied by proof of purchase.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, excessive humidity, misapplication, exposure to the elements, fire, flood, or other acts of God, improper maintenance, or failure to follow use, care, or installation instructions. Lafayette Venetian Blind, Inc. will not be liable for trip charges, measuring, disassembly, removal, reassembly or reinstallation of this product, nor for damage or loss to other property. This warranty does not apply to conditions caused by normal wear and tear upon the product.

This warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall Lafayette Venetian Blind, Inc., its distributors or retailers, be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost expense or fee.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so such limitation or exclusion may not apply.

Warranty for Klondike Woods, Fidelis Hybrid Composite and WONDERWood

This warranty is extended by Lafayette to the original retail purchaser for a period of three years from the date of retail purchase. This warranty applies only to custom horizontal blinds installed in residential dwellings.

Lafayette shall, at its option, repair or replace any part of the blind(s) found to be defective in materials or workmanship, under normal use and service within the above stated period.

The blind(s) must be properly measured and installed according to the instructions provided. The blind(s) cannot be altered in any way; you must maintain and clean the blind(s) in accordance with instructions provided with the product. You must use the blind(s) only as window blinds and only in the window for which it was originally purchased.

This warranty does not cover damage caused by accidents, alterations, misuse, abuse, normal wear and tear, exposure to the elements, fire, flood, lightning or other acts of God or use of any parts or service furnished by anyone other than Lafayette. In no event will Lafayette be liable for incidental or consequential damages. This warranty is extended in lieu of all other express warranties, whether oral or written.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

To obtain service, contact the retailer/dealer from whom you purchased the product. If they are unable to assist you, contact Lafayette Venetian Blind, Inc.

Lafayette reserves the right to repair products covered under warranties rather than replacing the product. Product warranties DO NOT imply an automatic replacement of the product.

Lafayette will not be responsible for removal charges, reinstallation charges or shipping costs incurred.

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